



Technical Bulletin 114-Updated Luxury Tankless Water Heater Warranty

The purpose of this technical bulletin is to communicate an update being made to all Luxury model Tankless water Heater models (RL75i/e, RL94i/e, and RLX94i) that are equipped with Rinnai Circ-Logic programming. The section detailing the length of warranty coverage has been updated to the following:

How long does coverage last?

Item	Period of Coverage (from date of purchase)		
	Residential Applications	If used for both residential water heating and space heating purposes	Commercial Applications
Heat Exchanger	12 years [1] [2] [3]	10 years [1] [3]	5 years [1] [2]
All Other Parts and Components	5 years [1]	5 years [1]	5 years [1]
Reasonable Labor	1 year [4]	1 year [4]	1 year [4]

- [1] Period of coverage is reduced to 3 years from date of purchase when used as a recirculating water heater within a hot water recirculation loop, where the water heater is in series with a recirculation system and all recirculating water flows through the water heater, and where an aquastat/thermostat, timer, or an on-demand recirculation system is not incorporated.
- [2] The Rinnai Limited Warranty for a heat exchanger used in a recirculation system which is controlled through an aquastat/thermostat, timer, or an on-demand recirculation system is 12 years for residential applications and 5 years for commercial applications.
- [3] Period of coverage is reduced to 5 year from date of purchase if the Rinnai water heater temperature setting exceeds 160° F (71° C).
- [4] Labor coverage is extended to 5 years in residential applications and to 2 years in commercial applications if the product is registered within 30 days (except registration is not required in California and Quebec) and/or if the other conditions above in the Residential Applications and Commercial Applications sections are satisfied.

This update is effective as of July 1st 2015.